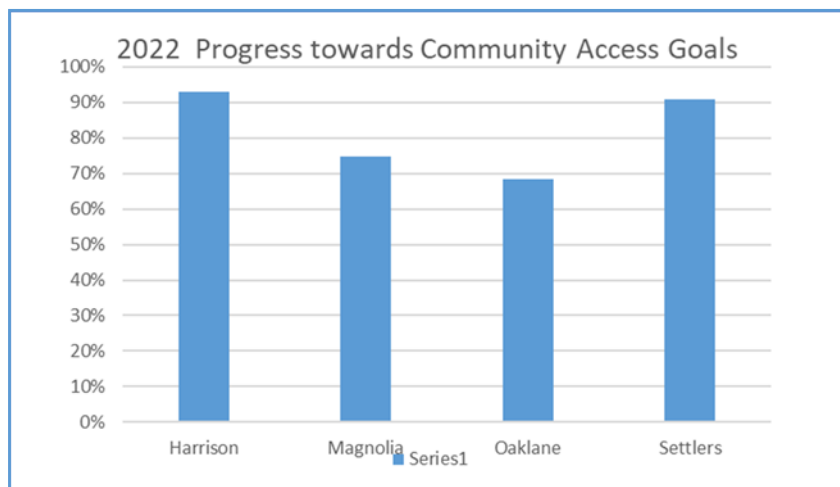


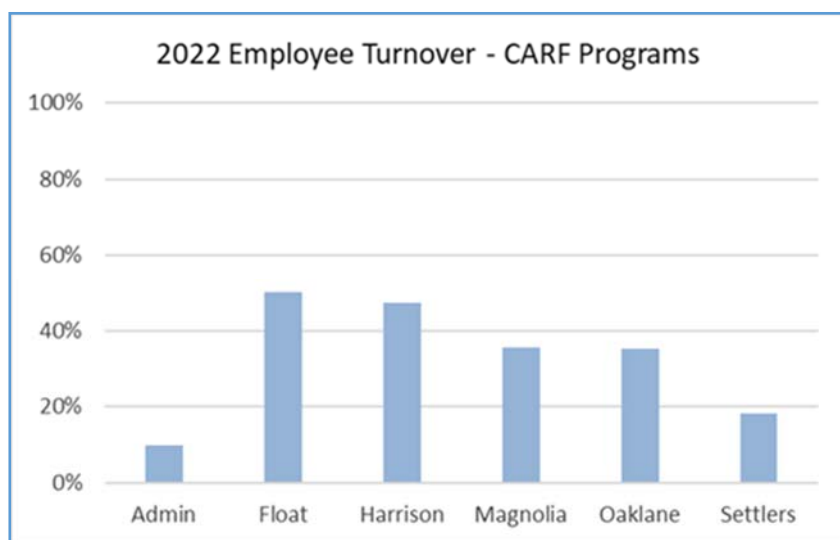
Effectiveness: Percent of individuals in residential programs who accessed the community an average of one time per week:



Efficiency: Length of Staff Service and Turnover

- Residential staff average: 6.19 years of service for active staff as of December 2022
- With an average residential staff turnover of 33%, we remain lower than the Michigan average of 41.5%

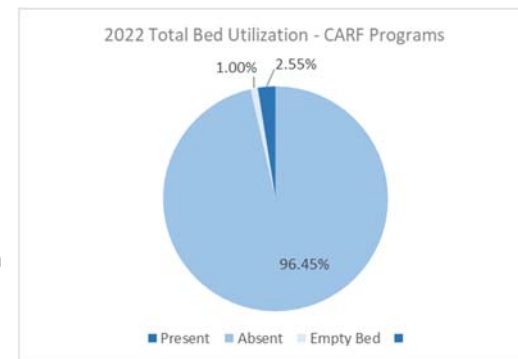
HHI recognizes great value in retaining staff that provide dedicated and consistent care. We are proud of our many dedicated long term staff.



Note: Does not include employees that did not complete their 90 day orientation period.

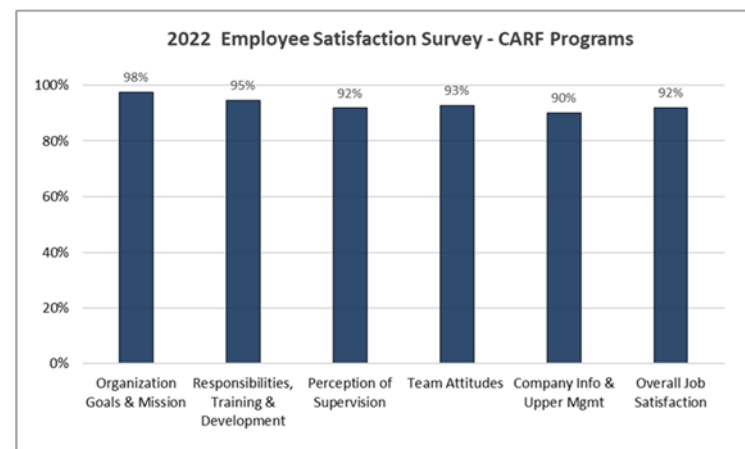
Service Access/Bed Utilization:

- Four Adult Foster Care homes
- Twenty-four licensed beds
- Of the possible 8,760 residential bed days, care was provided or reserved for returning residents on 8,449 days. This is a 96.5% Occupancy Rate.



Satisfaction:

Total Employee Satisfaction: 93%



Total Guardian Satisfaction: 100%

